**Resources:**

Read the following CBC article and watch the videos:

* <https://www.cbc.ca/news/canada/toronto/hsbc-introduces-pepper-the-robot-promising-fun-efficiency-and-job-growth-1.5261812>
* <https://www.bnnbloomberg.ca/technology/video/hsbc-branch-in-toronto-debuts-pepper-the-robot~1766043>
* <https://www.bttoronto.ca/videos/hsbcs-new-banking-robot/>

**Questions:**

Answer the following questions using the resources listed above. Submit your answers to GitHub.

1. Who is Pepper?
   1. Who does Pepper work for?

* Pepper works at a downtown Toronto HSBC branching the bank.
  1. What can Pepper do?
* Pepper can book appointments with bankers, offer information about products and services, give the weather forecast and even dance.

1. How is Pepper expected to help HSBC?
   1. List some general expectations.

* Pepper is to when it comes to efficiency, customer service and even job growth.
  1. Provide a specific example.
* For example is to in customer service when greeting customers and lighting up the mood and etc.

1. How is Pepper and example of Artificial Intelligence? (Google Artificial Intelligence for a   
   definition of AI.)

* Pepper is an ai because it has human properties through a machine. This is because pepper greeting and socials with customers as they walk in.

1. Why are some people concerned that AIs like Pepper will take away jobs from humans?
   1. List some general concerns.

* Because ai can do human tasks at a better level and efficiently. And can also cause them to be laid off their job
  1. Provide a specific example of a human job at HSBC that could be replaced by Pepper.
* A specific job can be online tech support or automated calls and etc.

1. Why do some people say that AIs like Pepper will create better jobs for humans?
   1. Provide an example where Pepper may actually create more human jobs at HSBC.

It could create more jobs for it tech people who can work there to make sure the ai’s work perfectly.

1. Who do you believe, the people who say AIs will take away jobs or the people that say AIs will create better jobs? Justify your answer with specific examples.

In my onion I think yes it will. It will because most things humans can do machines can do. For example buying things online, no need to go to the store and buy it when you can buy it online and have it come to you. In my opinion ai is more convenient which can cause things to be easier making it less work for humans, thus making ai the better option.